Electronic banking

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Introduction

The Bibliography – the quarterly electronic publication of the Library - aims to reveal the print and electronic collection of the Library with documentation mainly related to current economic and banking topics. The purpose of the publication is to create subject tools which will be utilized as an aggregation of resources, prepared proactively for the researcher and all interested in individual topics.

The 36th issue of the Bibliography is entitled Electronic banking. The theme was selected because it is a topic of current interest. Electronic banking could be defined as the implementation of banking transactions by individuals and/or companies through the Internet using a personal computer (Web-banking) or a mobile device (mobile banking). The terms used to perform the search, for retrieval of the most relevant publications, were ‘electronic banking’, ‘internet banking’ and, ‘online banking’ at the title and subject fields.

The current issue of the Bibliography is divided into the following sections:

1. Books from the print collection of the Library
2. Selected articles from the electronic journals collection searched via Summon 2.0
3. Selected electronic books from the e-books platforms: eBrary, OECD iLibrary Safari Books Online and, IMF eLibrary

Athens, October 2015
**I. Print collection of the Library**

**I.1 Monographs**

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**The banks and technology in the 1980s: based on the seminar held at Christ's College, Cambridge, 5-10 September 1982** / Institute of Bankers -- London: Institute of Bankers, 1982 -- 125 p. ; 21 cm.
Main Library 651.8 /B218

**The effects of technology on the EU banking systems** / European Central Bank -- Frankfurt: European Central Bank, 1999 -- 56 p. ; 30 cm.
Main Library 332.102 8 /EU89-E/1999

**Electronic banking for retail customers** / John O' Hanlon and Marie Rocha -- London: Banking technology ltd, 1993 -- vi, 132 p. ; 30 cm.
Main Library 332.102 85 /H233

(BIS papers)
Main Library 332.102 85 /B218-E

**Progress in the diffusion of information and communications technology within the payment system** / Banca d' Italia -- Rome: Bank of Italy, 2007 -- 77 p. ; 30 cm.
(Institutional issues)
Main Library 332.102 85 /B2204-P

**Strategic planning for electronic banking: from human resources to product development and information systems** / Dimitris N. Chorafas -- London: Butterworths, 1987 -- xv, 267 p. ; 24 cm.
Main Library 332.1 /C551-S

**Technological transformation and retail banking competition: implications and measurement** / Jukka Vesala -- Helsinki: Bank of Finland, 2000 -- 211 p. ; 28 cm.
(Bank of Finland studies)
Main Library 332.102 8 /V575-T

**Ηλεκτρονική τραπεζική** / Αριστέα Σινανιώτη-Μαρούδη, Ιωάννης Δ. Φαρσαρώτας ; πρόλογος Λάμπρου Κοτσίρη -- Αθήνα: Εκδόσεις Αντ. Ν. Σάκκουλα, 2005 -- 621 σ. ; 24 εκ.
Law Library 346.082 102 85 /SI61-H

**Κατανοώντας τη σύγχρονη τραπεζική** / Ιωάννης Δ. Φαρσαρώτας -- Αθήνα: Εκδόσεις Αντ. Ν. Σάκκουλα, 2009 -- 660 σ. ; εικ. ; 25 εκ. + 1 CD-ROM
Law Library 346.495 082 /F25-K

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Law Library 346.082 102 85 /D469-P

Πιστωτική κάρτα / Σίσσυ-Σπυριδούλα Π. Τσίρου -- Αθήνα: Νομική Βιβλιοθήκη, 2007 -- [34], 917 σ. ; 24 εκ. (Σειρά μελετών αστικού δικαίου, 1)

Law library 346.495 082 178 8 /T788-P

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II. Electronic collection of the Library

II.1 Full-text articles of scientific journals

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**BankSealer: a decision support system for online banking fraud analysis and investigation**
Carminati, M., Caron, R., Maggi, F., Epifani, I. & Zanero, S.
*Computers & Security*, v.53, pp.175-186

**Consumers’ intention to use a single platform e-payment system: a study among Malaysian internet and mobile banking users**
Chin, L.P. & Ahmad, Z.A.
*Journal of Internet Banking and Commerce*, v.20, no.1, pp.1-13

**Elderly and internet banking: an application of UTAUT2**
Arenas-Gaitán, J., Peral-Peral, B. & Ramón-Jerónimo, M.A.
*Journal of Internet Banking and Commerce*, v.20, no.1, pp.1-23

**The electronic banking revolution in India**
Suresh Chandra, D.B.
*Journal of Internet Banking and Commerce*, v.20, no.2

**Electronic banking services in India: a case Study of Gautam Budh Nagar, Uttar Pradesh - Delhi NCR**
Gulati, K. & Kadyan, S.K.

**The evaluation of effect electronic banking in customer satisfaction and loyalty**
Seyed Fathollah Amiri Aghdaie, Karimi, R. & Abasaltian, A.

**Gender and web quality perceptions**
Kholoud I Al Qeisi
*International Business Research*, v.8, no.4, pp.270-280

**The impact of customer demographic variables on the adoption and use of internet banking in developing economies**
BK, Ameme
*Journal of Internet Banking and Commerce*, v.20, no.2

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*Journal of Internet Banking and Commerce*, v.20, no.1, pp.1-38

Semiparametric estimation of default probability: evidence from the Prosper Online Credit Market
Li, X., Shang, Y. & Su, Z.
*Economics Letters*, v.127, pp.54-57

Shifting branchless banking regulation from enabling to fostering competition
Mas, I.

Strategic context for internet banking: how traditional banks manage e-commerce to build IT capabilities and improve performance
Callaway, S.K. & Jagani, S.B.
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Varying impacts of electronic banking on the banking industry
Bakare, S.
*Journal of Internet Banking and Commerce*, v.20, no.2

Η χρήση των μετρητών και των ηλεκτρονικών τρόπων πληρωμής στην οικονομία
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*Τράπεζα της Ελλάδος Οικονομικό δελτίο*, τεύχ.41, σ.33-48

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End-user acceptance of technology interface in transaction based environment
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*Journal of Internet Banking and Commerce*, v.19, no.1, p.1-16

An extension of financial cost, information quality and IDT for exploring consumer behavioral intentions to use the internet banking
Tung, F., Yu, T. & Yu, J.
Factors affecting customer satisfaction in online banking service
Unyathanakorn, K. & Rompho, N.
Journal of Marketing Development and Competitiveness, v.8, no.2, pp.50-60

How BMO is breathing new life into online banking
Wisniewski, M.
American Banker, v.179, no.31

Information systems success in the context of internet banking: scale development
Balasubramanian, S., Jagannathan, V. & Natarajan, T.
Journal of Internet Banking and Commerce, v.19, no.3, pp.1-15

Impact of service quality dimensions in internet banking on customer satisfaction
George, A. & Kumar, G.S.G.
DECISION, v.41, no.1, pp.73-85

Impacts of customers’ perceptions on Internet banking use with a smart phone
Yoon, H.S. & Occeña, L.

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Ali Hussein Saleh Zolait
Journal of Internet Banking and Commerce, v.19, no.3, pp.1-18

Intentions to use and recommend to others: an empirical study of online banking practices in Portugal and Austria
Sandra Maria Correia Loureiro, Kaufmann, H.R. & Rabino, S.
Online Information Review, v.38, no.2, pp.186-208

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Kumar Sharma, S. & Madhumohan Govindaluri, S.
Journal of Indian Business Research, v.6, no.2, pp.155-169

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Santouridis, I. & Kyritsi, M.
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Zhou, T.  
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Bamrara, A., Singh, G. & Bhatt, M.  
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Chung, C.
Banking & Finance Law Review, v.27, no.2, pp.233-248

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Yousafzai, S.Y.

Mobile banking adoption of the youth market
Akturan, U. & Tezcan, N.
Marketing Intelligence & Planning, v.30, no.4, pp.444-459

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Budnitz, M.E.

The new monetary economics revisited
Cronin, D.

An overview of the payments regulatory landscape in the EU 2001-2011
Sabri, T.
Banking & Finance Law Review, v.27, no.2, pp.315-327

Promoting responsible financial inclusion: a risk-based approach to supporting mobile financial services expansion
Stephens, M.C.
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Regulation as retrospective ethnography: mobile money and the arts of cash
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Mas, I.

Understanding customer-specific factors underpinning internet banking adoption
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Zoyros, C. & Spinthiropoulos, K.
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II.2 Electronic books

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Designing mobile payment experiences / Skip Alumms -- O'Reilly Media, Inc, 2014

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Virtual banking: a guide to innovation and partnering / Renaud Laplanche, Dan Schatt -- Wiley, 2014

2012

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2009

Security testing handbook for banking applications / Arvind Doraiswamy ... [et al.] -- IT Governance Ltd, 2009

2008


2003

Online banking (part 2) / by Kate Stewart -- Emerald Group Publishing, 2003

In order to read the e-books at ebrary it is required to create an account (Sign in) and to install the application Adobe Digital Editions.

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2001

**Bank strategies and challenges in the New Europe** / by Edward P. Gardener and Peter C. Versluijs; European Association of University Teachers of Banking Finance Staff -- Palgrave/Macmillan, 2001
IV. List of topics published in previous issues of the Bibliography

### 2015

- **Private insurance**, issue 35, April-June
- **Banking supervision**, issue 34, January-March

### 2014

- **Xenophon Zolotas: his works at the Bank of Greece Library**, issue 33, November-December
- **Accounting**, issue 32, July-September
- **Economic history of Greece**, issue 31, April-June
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### 2013

- **Entrepreneurship**, issue 29, November-December
- **Econometrics**, issue 28, September-October
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### 2012

- **Banknotes and coins**, issue 23, November-December
- **Multinational enterprises**, issue 22, September-October
- **Industry in Greece**, issue 20-21, May-August
- **Agriculture in Greece**, issue 19, March-April
- **Shipping**, issue 18, January-February
2011

Tourism, issue 17, November-December
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